

# AIR-LOC

## Inner Tube Warranty and Adjustment Policy

St. Louis Wholesale Tire's inner tube adjustment policy covers all inner tubes sold under the Air-Loc tube program and extends to all Air-Loc tube distributors and dealers. Our policy is only applicable if the tubes are used in the application or service for which they were intended.

### NO HASSLE COVERAGE

If any tube covered by this warranty becomes unusable due to workmanship or manufacturer defect it will be replaced with an equivalent tube or the equivalent wholesale price will be credited same day no questions asked. No forms, No returns, No hassle's.

If there is a service call associated with the inner tube failure we ask for three pictures of the tube; 1 of the problem area, 1 of the AIR-LOC logo, and 1 of the manufacturer serial number. A credit will then be issued the same day.

### WARRANTY PERIOD & LIMITATIONS

All tubes are warrantied for a period of 5 years from date of manufacture. St. Louis Wholesale Tire will reimburse the **first purchaser tube cost**, along with reasonable and actual service charges within the limitations below if adequate documentation is provided.

LIMITATIONS:

- Loss of time, ballast, vehicle use, profits, or inconvenience is not covered.
- Replacement cost for tire damage is not covered.
- Overtime, weekend, or holiday charges for service are not covered.
- For agricultural, forestry, and off-road tubes:
  - Cost for service is limited to \$2.50 per diameter inch. For example, a 12.4x28 tube is limited to reasonable and actual charges not to exceed \$70.

### CONDITIONS & EXCLUSIONS

Circumstances outside of manufacturers control causing a tube to become unusable will render the tube non-adjustable. Some examples of non-adjustable circumstances are:

- Abnormal tire
  - Note: A history or pattern of tube failures in the same tire will be presumed to result from a tire abnormality, and St. Louis Wholesale Tire reserves the right to inspect the tire in such a case before honoring tube adjustment claims.
- Aging (or improper storage)
- Apparent overload or improper inflation
- Foreign material in a tire cavity
- Improper application (e.g. wrong tire size, type, etc.)
- Improper insertion of filling materials
- Intentional alteration

### GUARANTEE

If you are an AIR-LOC tube distributor or customer and you have a problem we are going to make it right. We take care of you first then deal with the manufacturer on our time so you can take care of your customer fast. We stand behind our products and more importantly our customers 100%. Valuing the strength and trust of a good relationship over time much more than the cost of a tube.

Joe Inchiostro  
President and CEO

St. Louis  
**Wholesale Tire**  
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